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GlobalConnect Insights

Coming Home

How to bring your employees back to Singapore amid pandemic?

17th February 2021

Disclaimer

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Entry of SG Citizen & PR employee



If you are the employer...



Book flight

Singapore citizen and permanent resident can return to Singapore without any restrictions and no additional application is required

PR must hold a valid entry permit



Ensure employee has...

Submit SG Arrival Card (SGAC) e-service

Register and pre-pay for post-arrival swab test

Install and activate TraceTogether, Homer, Whatsapp

An arranged accommodation/ eligible residency to serve SHN, if required



Pre-Departure

Designated transportation from airport - SHN accommodation - testing facilities, if required

Negative COVID-19 PCR test results within 72 hours prior departure, if required



If you are the employee...



Arrival

Proceed to immigration clearance

Take an on-arrival COVID-19 PCR test



Quarantine

Employees may be subject to different quarantine conditions depending on the departing country

- Exemption of SHN if tested negative
- 7-days SHN at self-sourced accommodation/ place of residency
- 14-days SHN at SHN dedicated facility (opt-out available)
- 14-days SHN at SHN dedicated facility
- 14-days SHN at SHN dedicated facility + 7-days SHN at place of residency



During SHN

May be subject to electronic monitoring or physical spot-checks

Adhere to SHN requirements and restrictions at all times

Take COVID-19 PCR test at the end of SHN/ assigned slot



Entry of Pass Holder employee



If you are the employer...



Book flight

Always check the latest list of border restrictions from ICA Singapore



Apply

Submit application and obtain approval from the Ministry of Manpower (MoM)

Purchase medical insurance with COVID-19 coverage

Obtain valid visa, if required



Pre-Departure

Ensure employee has...

Submitted SG Arrival Card (SGAC) e-service

Registered and pre-paid for post-arrival swab test

A Singapore mobile number with sufficient credit

Installed and activated TraceTogether, Homer, Whatsapp

An arranged accommodation to serve SHN or pay for stay at the dedicated SHN facilities, if required

Obtained negative COVID-19 PCR test results within 72 hours prior departure, if required



If you are the employee...



Arrival

Proceed to immigration clearance

Take an on-arrival COVID-19 PCR test



Quarantine

Employees may subject to different quarantine conditions depends on departing country

- Exemption of SHN if tested negative on arrival
- 7-days SHN at self-sourced accommodation/ place of residency
- 14-days SHN at SHN dedicated facility
- 14-days SHN at SHN dedicated facility + 7-days SHN at place of residency



During SHN

Respond to MOM's phone calls, WhatsApp video calls or SMSes within 1 hour

Adhere to SHN requirements and restrictions at all times

Take COVID-19 PCR test at the end of SHN/ assigned slot



Q&A



What if my employee(s) was recently diagnosed with COVID-19 infection in overseas?

When can my employee(s) enter Singapore again?

You should schedule the employee(s)' travel into Singapore at least 21 days after his/her date of COVID-19 diagnosis, based on his/her first positive PCR test.

Example:



*First positive
PCR test*



*Depart back
to Singapore*

My employee(s) has recovered from COVID-19, however, he/she is still tested positive on PCR test within 72 hours prior departure, can my employee(s) enter Singapore?

If he/she is still tested positive, recovered individuals must also submit documentary proof of his/her past diagnosis of COVID-19 with following details/ requirements:

- First ever positive PCR test result in English with the date of test
- Date of the first ever positive PCR test result must be between 22 to 180 days prior to the date of arrival in Singapore.
- Traveller's identification details clearly stated in the test results

Note: Traveller(s) should always check for the latest updates/ requirements from relevant authorities prior departure

Your Complete Guide for Business Travel

In this section, get to know:

- Where can Singaporeans go for business travel within ASEAN region?
- Which are the countries can Singaporeans enter without quarantine?
 - ▶ *What are the requirements and procedures to travel?*
 - ▶ *What you should be expecting upon return to Singapore?*





Summary of Business Travel within ASEAN region

Updated on 8th February 2020

Country	Allow to Enter	Ways of Entry	Quarantine Days
Brunei	✓	RGL	Not required
Cambodia	✓	Conditional application	14 days
Indonesia	✗	NIL	NIL
Laos	✓	Conditional application	14 days
Malaysia	✓	Conditional application	14 days
Myanmar	✗	NIL	NIL
Philippines	✓	Conditional application	7 days
Thailand	✓	Special Tourist Visa	15 days
Vietnam	✓	Conditional application	Case-by-case basis

Note: Traveller(s) should always check for the latest updates/ requirements from relevant authorities prior departure

Business Travel through Reciprocal Green Lane (RGL)



Brunei



China



Reciprocal Green Lanes are now temporarily suspended with the 5 countries below:



Germany

3-months suspension,
effective from 1st Feb 2021



Malaysia

3-months suspension,
effective from 1st Feb 2021



Indonesia 🇮🇩

Temporary suspension,
until **22nd Feb 2021**



South Korea

3-months suspension,
effective from 1st Feb 2021



Japan 🇯🇵

Temporary suspension,
until **7th Mar 2021**

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Business Travel with Partial Restrictions



Netherlands



South Africa



Turkey



United Kingdom



United States



Vietnam



Brunei

Updated on 2nd October 2020



Sponsoring company to apply from [Entry Travel Pass website](#) at least 8 working days before departure

Maximum stay:
30 days



Remained in Singapore for 14 days

Negative PCR COVID-19 test 72 hours prior to departure

Download mobile tracing application - BruHealth

14-days controlled travel itinerary

Approved Entry Travel Pass



Host to arrange direct transportation to hotel

Mandatory COVID-19 PCR test on the next day after arrival



Remain isolation in hotel until test results are released

Adhere to controlled itinerary and only travel with private transportation



China

RGL Cities: Shanghai, Tianjin, Chongqing, Jiangsu, Zhejiang

Updated on 14th June 2020



Sponsoring company/
government agency to apply Fast Lane Access from Foreign Affairs Office or Commerce Authority

Traveller(s) to apply Chinese visa with invitation letter issued

Maximum stay:
Case-by-case basis



Remained in Singapore for 14 days

Negative PCR COVID-19 test 48 hours prior to departure

Download mobile tracing application

14-days controlled travel itinerary

Approved Entry Visa



Mandatory COVID-19 PCR test and serology test



Remain isolation in hotel until test results are released

Adhere to controlled itinerary and only travel with private transportation

After 14 days, traveller(s) may travel to non-RGL regions within China

Returning to Singapore

Updated as of 27th January 2021



Brunei



China

Present all relevant RGL travel documents

Compulsory COVID-19 PCR test upon arrival in Singapore

Remain in isolation until the test result is out

Traveller(s) with negative test result is exempted from Stay-Home Notice (SHN)



Germany



Indonesia



Japan



Malaysia



South Korea

Compulsory COVID-19 PCR test upon arrival in Singapore

Traveller(s) will be subjected to 14 days SHN at dedicated SHN facility

Mandatory COVID-19 PCR test at the end of SHN

Note: RGL arrangement with the 5 countries has been temporarily suspended



Netherlands

Updated on 29th December 2020



Check the [latest safe countries list](#) from the Netherlands Government website

Maximum stay:
Follow visa conditions



Remained in Singapore for 14 days

Negative PCR COVID-19 test 72 hours prior to departure



Present negative COVID-19 PCR results



Traveller(s) that did not meet requirements may need to self-isolate for a maximum of 10 days



South Africa

Entry Points: Tambo International Airport, King Shaka International Airport, Cape Town International Airport

Updated on 29th December 2020



Check the latest border regulations from the South African Government website

Maximum stay:
Follow visa conditions



Remained in Singapore for 14 days

Negative PCR COVID-19 test 72 hours prior to departure

Install the COVID Alert South Africa mobile application



Present negative COVID-19 PCR results



Traveller(s) that did not meet requirements may need to be quarantined at designated facility at own cost

 Turkey

Updated on 30th December 2020



Maximum stay:
Follow visa
conditions



Remained in
Singapore for 14
days

Negative PCR
COVID-19 test 72
hours prior to
departure



Present negative
COVID-19 PCR
results

Complete passenger
information form
Undergo medical
screening for
COVID-19 related
symptoms



Traveller(s) that
shows COVID-19
related symptoms
will be required to
perform another
swab test



United Kingdom

Updated on 18th January 2020



Check the latest travel corridor list on UK government website

Maximum stay:
Follow visa conditions



Remained in Singapore for 14 days

Negative PCR COVID-19 test 72 hours prior to departure

Complete online passenger locator form and submit 48 hours prior arrival



Present negative COVID-19 PCR results

Present a copy (printed/electronic) of the passenger locator form with QR code



Traveller(s) needs to self-isolate for 10 days



United States

Updated on 26th January 2020



Check the latest entry restrictions list from CDC website

Maximum stay:
Follow visa conditions



Remained in Singapore for 14 days

Negative PCR COVID-19 test 72 hours prior to departure



Present negative COVID-19 PCR results



Traveller(s) are recommended to perform another COVID-19 test within 3 to 5 days post arrival and self-quarantine for 10 days post-travel



Vietnam

Updated on 30th December 2020

The regulations below only applicable for permitted visitors on trips with less than 14 days



Prepare travel itinerary and submit application to HCMC's Department of Labour/ Invalids and social affairs/ Hanoi's People Committee

Maximum stay:
14 days



Submit online health declaration at <https://tokhaiyte.vn/>

Negative PCR COVID-19 test 3 to 5 days prior to departure

Ensure the traveller(s) is covered with appropriate health insurance; or investing agencies/ organisations to bear any treatment fee related to COVID-19



Present negative COVID-19 PCR results

Must install and register with Bluezone application



Mandatory COVID-19 swab tests every two days while in Vietnam in lieu of quarantine

Returning to Singapore

Updated as of 27th January 2021



Netherlands



South Africa*



Turkey



United Kingdom*



United States

Compulsory COVID-19 swab test upon arrival in Singapore

Traveller(s) will be subjected to 14 days SHN at dedicated SHN facility

Mandatory COVID-19 PCR test at the end of SHN

*Additional 7-day SHN at place of residence and COVID-19 PCR test at the end of the 7-day SHN



Vietnam

Compulsory COVID-19 PCR test upon arrival in Singapore

Remain in isolation until the test result is out

Traveller(s) with negative test result is exempted from Stay-Home Notice

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